

Effective Communication with VelociTRACKER™

December 2005



Computer Resource Center, LLC

Communication and VelociTRACKER

Most successful businesses in the consumer goods industries, whether it be in the manufacturing, service or retail sectors, share the need to be able to effectively communicate with large and diverse groups of people. CRC has proven that we are up to that challenge of providing that ability.

When a client signs on with CRC, the following tools become instantly available to them:

PhoneTRACKER

Voice Mail - Our largest client has over 15,000 participants in the CRC voice mail system, and has never run out of capacity. We work hard to provide guaranteed, scalable capacity to accommodate your existing system as well as to anticipate the changing needs of your company. Voice mail is included in the monthly service fee (your per-minute rate with commitment), so all you pay is for your long distance service.

Conferencing - CRC provides telephone and web conferencing service, and currently can accommodate up to 32 people per conference. Conferencing is included in the monthly service fee (or your per-minute rate with commitment), so again all you pay is for your long distance service.

“Just In Time” Messaging - As an option during setup, just-in-time messaging can leave a message for a store, person or group of people ensuring that critical details are communicated without delay.

“Out Call” - Some clients have chosen to configure “out call” as a way to either give employees reminders of work, or to connect employees to their supervisor or store manager.

WebTRACKER

“Just In Time” Messaging - Product Knowledge - Document Management
- Product Knowledge Training - Digital Picture Upload - Visit Comments
- Survey Comments

PocketTRACKER

“Just In Time” Messaging - Product Knowledge - Digital Pictures - Visit Comments - Survey Comments