

Customer Service & Support With CRC

Stay Current With Technology & Mitigate Employee Turnover

As people move in and out of your organization, on-going training becomes critical. Additionally, as the suite of tools continues to grow and expand features, it is critical that your key personnel stay informed of the new capabilities. CRC works to stay one step ahead in the ever-changing world of consumer goods technology.

CRC employs **dedicated account managers** to call your staff (and even visit with them in person) on an as-needed basis to ensure that they stay trained on new features as they are made available. CRC has a vested interest in guaranteeing maintained client ROI - over weeks, months and even years.



CRC Understands Your Business Requirements

All of CRC's clients enjoy some level of software customization. The system is very configurable without coding changes, but we do offer some clients custom programming tasks.

CRC will provide any level of customization you require. The most common customization is integration with your payroll, billing and EDI systems. We consistently interface the CRC tools with ADP, Ceridian, Quickbooks, as well as legacy systems for multi-national manufacturers.

All CRC projects are managed professionally and to exacting standards to make an on-time, on-budget delivery that meets or exceeds your business requirements.

“ One of the things that makes me the happiest is that all the (CRC) upper management are very actively involved with the program - they are there for your assistance. ”

- Michael Rollefson
Merchandising Director, Plant Partners Inc.



The #1 Retail Merchandising Software

Computer Resource Center

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